



## LANGDALE HOUSE - TERMS & CONDITIONS

### Payment methods

Payment can be made by: Master Card, Visa, Maestro, and Cash (UK Pounds Sterling or Euros).

Payment by Credit Card incurs a 2% surcharge

### Reservations

A deposit in the sum of the value of the first night's accommodation is required at the time of booking. Deposits are non-refundable only where it is not possible to re-let the accommodation. Your booking is confirmed as soon as a deposit has been paid.

**Check in Times:** Check in times are between 5pm and 9pm unless otherwise agreed

**Check Out Time:** Check Out is 10am unless otherwise agreed

### To secure a booking by Credit/Debit card

When making the booking, simply provide us with full card details, these are held as security against your booking. NO charge is made to your card (except for your deposit) unless you breach our cancellation policy. If for any reason you need to cancel your booking, we will refund your monies in line with our cancellation policy.

### Cancellation policy:

- Failure to cancel up to 7 days: Full charge of holiday
- Notice to cancel within 14 days of arrival: 65% charge of holiday
- 14 days or more notice to cancel: Loss of deposit
- Leaving early: You will be charged for the complete duration of your booking - even if you leave early.

### Holiday Insurance is recommended

Please note: Exceptional circumstances may be considered at our discretion.

### Smoking Policy

This is strictly a non- smoking establishment

### Pet Policy

No Pets

### Lost Room Keys

A charge of £15 will be made for any lost room keys

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